



# How to Set Up your New Arris Touchstone TG2472G Cable Modem

## How to Connect to Wi-Fi on your New Modem

Your Wi-Fi name and password can be found on the bottom of your new modem.

Once your modem has been plugged in, your Wi-Fi name (also known as your SSID) will appear on your computer or smartphone under the list of available Wi-Fi networks.

Select your Wi-Fi name from the list and enter the password to connect. This password is sometimes called a Wi-Fi Security Key, Pre-Shared Key or Passphrase.

### There are two Wi-Fi network names, which do I choose?

Your new modem has two Wi-Fi networks – a 2.4G network and a 5G network. The 5G Wi-Fi provides a faster connection but doesn't work with older computers or older smartphones. You may connect to either one. Both use the same password.

## How to Change your Wi-Fi Name & Password

Open your web browser (Firefox, Chrome, etc) on a computer or smartphone that is connected to your home Wi-Fi network.

Type <http://192.168.0.1> into the browser's address bar and press enter.

**\*\*\* This site is where you go to change settings on your modem. *Be very careful.* If you change the wrong setting or make a mistake, you will no longer be able to connect to your modem. *You are responsible for any changes that cause an interruption to your internet service.* \*\*\***

If you wish to proceed, the user name is "admin" and the password is "password" - do not include the quotes. Once you are done editing the network name and passphrase, click 'Apply' to save your settings. You will be disconnected and your modem will restart. Find your new Wi-Fi name on the list of available networks and enter your new password to reconnect.

## How to Split your Cable Properly

